

Public Transport Victoria Annual Report 2015–16

– Additional Information

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Public Transport Victoria Annual Report 2015–16 – Additional Information

The Directions (FRD22F) of the Minister for Finance, pursuant to the *Financial Management Act 1994* require a range of information to be prepared in relation to the financial year.

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Declarations of pecuniary interests

Declarations of pecuniary interests have been duly completed by all relevant PTV officers.

Shares held by senior PTV officers

No shares are held by a senior PTV officer as nominee or held beneficially in a statutory authority or subsidiary.

Publications

Details of publications produced by PTV and where the publications can be obtained are listed below:

PUBLICATION	PRODUCED	HOW OBTAINED
Track Record issues 63, 64, 65 and 66	2015–16	Available on the PTV Website, via 'About PTV' 'PTV Data and Reports' at ptv.vic.gov.au
Annual Report 2014–15	September 2015	Available on the PTV Website, via 'About PTV' , 'PTV Data and Reports' at ptv.vic.gov.au
May 2015 Metropolitan Train Load Standard Survey	October 2015	Available on the PTV Website, via 'About PTV', 'PTV Data and Reports' at ptv.vic.gov.au
Victorian Fares and Ticketing Manual	January 2016	Available on the PTV Website, via 'Tickets' at ptv.vic.gov.au
Victorian Regional Bus Fares Supplement	January 2016	Available on the PTV Website, via 'Tickets' at ptv.vic.gov.au

Changes in prices, fees, charges, rates and levies

Other than the indexation of fees and fines published online at economicdevelopment.vic.gov.au, the only changes in 2015–16 for prices, fees, charges, rates and levies charged by PTV were three minor changes to transport fares and policy in response to feedback from regional customers.

On 1 January 2016, public transport fares in Victoria increased an average 3.2 per cent. Most fares increased 4 per cent, comprising 1.5 per cent (CPI Consumer Price Index), plus 2.5 per cent announced in the December 2013 State Budget update.

Following customer feedback, PTV introduced three regional fare improvements from 1 January 2016.

- > **V/Line off-peak weekend concession fares** – the off-peak discount of 30 per cent was extended to concession customers travelling on non-myki V/Line services on weekends. This reduced fares for regional concession card holders.
- > **Long-distance regional travel** – the time provided for travel across 3, 4 and 5 zones for customers with a 2-hour fare was extended to 2.5 hours. Travel across 9, 10 and 11 zones was also extended to 3.5 hours.
- > **Two-zone regional fares** – the fare for travel across two regional zones was reduced from \$3.80 to \$3.20.

These new fares are contained in the *Victorian Fares and Ticketing Manual*, published on the Public Transport Victoria website at www.ptv.vic.gov.au/tickets/Victorian-fares-and-ticketing-manual.

2015 – METROPOLITAN FARE MYKI MONEY 2-HOUR FARE

ZONE	FULL FARE – 2-HR
Zone 1+2	3.76
Zone 1	3.76
Zone 2	2.60

FROM 1 JANUARY 2016 – METROPOLITAN FARE MYKI MONEY 2-HOUR FARE

ZONE	FULL FARE – 2-HR
Zone 1+2	3.90
Zone 1	3.90
Zone 2	2.70

Major external reviews

MAJOR REVIEW	CONDUCTED BY	PURPOSE	COMPLETED
Applying the High Value High Risk Process to Unsolicited Proposals	The Victorian Auditor-General's Office	Performance audit that assessed whether the High Value High Risk process has been effectively applied to unsolicited proposals.	August 2015
Delivering Services to Citizens and Consumers via Devices of Personal Choice: Phase 2	The Victorian Auditor-General's Office	Performance audit that examined the approaches used to determine which services will be, or have already been, delivered online, and examined the ongoing monitoring of the effectiveness and public utilisation of digital service delivery.	October 2015
Responses to Performance Audit Recommendations: 2012-13 and 2013-14	The Victorian Auditor-General's Office	This performance audit examined the responses of the 49 public sector agencies subject to performance audit recommendations in 2013-14, and the 30 agencies with outstanding recommendations from 2012-13 audits, as published in <i>Responses to 2012-13 Performance Audit Recommendations</i> .	December 2015
Public Safety on Victoria's Train System	The Victorian Auditor-General's Office	Performance audit that determined the effectiveness of Protective Services Officers (PSOs) deployed across Victoria's train system by assessing if PSOs have reduced crime on the metropolitan train system and improved public perceptions of safety of train travel.	February 2016
Own motion investigation into fare evasion enforcement strategies	The Victorian Ombudsman	Own motion investigation examining PTV and DEDJTR's fare evasion enforcement strategies, including penalty fares.	May 2016
Managing and Reporting on the Performance and Cost of Capital Projects	The Victorian Auditor-General's Office	Performance audit to assess how effectively agencies manage the time, cost, scope, development and delivery of major capital projects.	June 2016

Major research and development activities

TITLE	ORGANISATION	TERMS OF REFERENCE SUMMARY
Touch-on rate Survey	PTV / Hoban Recruitment	Monthly survey on each metropolitan public transport mode to enable monthly patronage estimations.
Fare Evasion and Valid Concession Percentage Survey	EYSweeney	Biannual survey to estimate the rate of fare evasion on each metropolitan mode and on V/Line trains.
Loads Standards Survey	PTV / Hoban Recruitment	Annual survey on metropolitan train and tram modes to understand passenger usage and capacity of the network to meet demand in peak travel periods.
Customer Satisfaction Monitor	Wallis Research	Quarterly satisfaction monitor of passengers using metropolitan and/or regional modes of public transport.
Public Transport Tracker Research	Nature Research	Quarterly study of metropolitan public transport users which tracks age trends (current, past and intended) and customer perceptions.
PTV Online Panel	EYSweeney	Online community of metropolitan and regional public transport users to complete travel diaries, polls and surveys through the year.
Wayfinding and Information study	PTV	Usability and design research project to determine customer behaviour in a station environment.
Accessibility journey mapping	PTV	Research into the needs of accessibility groups using public transport.
Bendigo Bus Digital Displays	PTV	Usability testing of proposed digital displays.
Employee mapping	PTV	Research into PTV staff work patterns to identify ways of improving satisfaction.

Overseas visits

PTV STAFF MEMBER	POSITION	DESTINATION	PURPOSE OF TRAVEL	DATE OF DEPARTURE	DATE OF RETURN	OFFICIAL NO. WORKING DAYS	APPROVED ESTIMATED COSTS
Stephen Ryan	General Manager, Regional Bus	Singapore	Presentation of policy issues facing the bus industry and bus customers. Delivered as Acting General Manager, Bus Operations	8/11/15	12/11/15	3	\$3,590
Graham Fryer	Executive Director, Corporate Services	USA	Referee and contractor visits.	15/02/16	21/02/16	5	\$19,750
Sue Desmond	Transaction Manager	USA	Referee and contractor visits.	15/02/16	21/02/16	5	\$19,750
Damien O'Brien	Project Director, Ticketing Services Retender	USA	Referee and contractor visits.	15/02/16	21/2/16	5	\$19,750
Andrew Milne	Technical Director, Ticketing Services Retender	USA	Referee and contractor visits.	15/02/16	21/02/16	5	\$19,750
Melissa Alessandrini	General Manager, Network Readiness	Hong Kong	Presentation at the 18th Asia Pacific Rail Conference including meetings with industry leaders.	18/03/16	24/03/16	7	\$5,960
Fiona Coull	Head of Customer and Ticketing Assurance	USA	Participation in leadership development program designed for senior executives.	27/11/15	11/12/15	12	\$28,797
John Barry	Principal Advisor, Rolling Stock	Poland, France & UK	Inspection of car body shells and bogies for additional rolling stock.	12/01/16	22/01/16	8	\$19,720
Alex Gattuso	Engineer	Poland, France & UK	Inspection of car body shells and bogies for additional rolling stock.	12/01/16	22/01/16	8	\$19,720

Promotions and marketing

Details of major promotional, public relations and marketing activities undertaken by PTV to develop community awareness of the services it provides are published in the body of the Annual Report.

Occupational health and safety

Details of assessments and measures undertaken to improve the occupational health and safety of PTV people are published in the body of the Annual Report.

Industrial relations

PTV has a constructive relationship with the Community and Public Sector Union (CPSU) and the Rail, Tram and Bus Union (RTBU) which represent a number of PTV employees. PTV has been working closely with unions and employees to bring about organisational changes aligned to a new operating model.

The current PTV Enterprise Agreement nominally expired on 31 December 2015. Negotiations for a new Agreement took place from October 2015 to March 2016. In-principle agreement was reached with unions and a staff ballot was carried out in late June / early July 2016. Staff voted in favour of the new 4-year agreement, which sets the foundation for industrial certainty until 31 December 2019.

In 2015–16, PTV did not lose any time through industrial disputes or accidents.

REASON	TIME LOST (PERSON DAYS)
Industrial accidents	0
Industrial disputes	0

Major committees sponsored by PTV

The list below summarises major committees sponsored by PTV, the purpose of each committee and the extent to which the purpose has been achieved.

MAJOR COMMITTEE	PURPOSE	EXTENT OF PURPOSE ACHIEVED
PTV Audit and Risk Committee	This Committee assists the PTV Board in fulfilling its responsibilities related to PTV's financial performance and the financial reporting process. The Committee is also responsible for the sign-off of accounting policies, the operation and implementation of PTV's risk management framework and compliance with the various directions and procedures contained in the <i>Standing Directions of the Minister for Finance</i> . The Committee provides oversight over all internal audit activity.	The Committee held five meetings between 1 July 2015 and 30 June 2016, and oversaw a range of internal audit activities, including PTV's financial management compliance as well as review of the annual financial statements. The Committee also provided independent guidance and advice on PTV's enterprise risk management framework and insurance arrangements.
PTV Health, Safety and Environment Sub-Committee	This Sub-Committee of the PTV Board promotes a strong and proactive culture which values health, safety and the environment throughout PTV, by reviewing and monitoring the performance of policies, projects, programs and legislative compliance.	<p>The Sub-Committee met four times this year. The Terms of Reference were revised and updated.</p> <p>Areas of focus included:</p> <ul style="list-style-type: none"> > progress on the Integrated Safety and Environment Management System. > reporting and data – particularly public safety. > technical safety and environment assurance in major projects. > the provision of safety and environment considerations in MR4 for energy and other environmental initiatives. <p>The Sub-Committee was briefed on level crossing safety works being conducted, including projects governed by the Victorian Rail Crossing Safety Steering Committee.</p> <p>Another area of focus for the Sub-Committee in 2015–16 was occupational health, safety and wellbeing, including health and safety incidents, endorsement of the PTV Health and Wellbeing Program, and being briefed on the internal workforce status for the year.</p>
PTV Remuneration Committee	This Committee assists the PTV Board to ensure PTV has coherent remuneration policies and practices which enable it to attract and retain appropriate staffing resources.	The Committee met five times from 1 July 2015 to 30 June 2016. Matters considered by the Committee included executive remuneration policy and review process, Committee terms of reference, PTV staff movements, the new Enterprise Bargaining Agreement (EBA) and organisational redesign matters.
Public Transport Sector Resilience Coordination Committee	This Committee works to continuously build the resilience of the public transport sector through joint planning, exercising and information sharing.	The Committee is an amalgamation of the Melbourne Underground Rail Loop Emergency Management Advisory Committee (MURL EMAC) and Multi Modal Security Group committees. It is intended this committee will review Committee terms of reference and establish an exercise development working group.

Major committees sponsored by PTV

MAJOR COMMITTEE	PURPOSE	EXTENT OF PURPOSE ACHIEVED
Safe Travel Taskforce	This Taskforce provides a forum for PTV, Victoria Police, public transport operators, and other key stakeholders including DEDJTR, DOJR, the Taxi Services Commission, the City of Melbourne and Crime Stoppers to improve safety and perceptions of safety on the public transport network. Committee members share information and work together to coordinate safe travel initiatives.	The Taskforce has continued to build relationships to support personal safety responses. This includes being part of a governance framework for strategic cross-agency coordination on personal safety and security on the metropolitan transport system, as recommended by the Victorian Auditor-General. The framework builds on previous work by supporting collaboration between stakeholders and incorporates existing joint operations and intelligence sharing processes.
Revenue Protection Plan Implementation Committee	This Committee provides a forum for PTV, DEDJTR and public transport operators to coordinate activities to reduce fare evasion, as agreed in the <i>Network Revenue Protection Plan</i> . A coordinated approach to revenue protection continues through the <i>Network Revenue Protection Plan</i> , which is implemented by this committee.	In 2015–16 as in previous years, the revenue protection strategy has been based on the four themes: <ul style="list-style-type: none"> > making the ticketing system easier to use. > system support (e.g. ticket barriers and network staff). > marketing and education. > enforcement. The October 2015 fare compliance survey found that fare compliance on the metropolitan network was the highest since surveys began in 2005. In May 2016, two major reports into public transport ticketing compliance were released. These reports included recommendations to support a fairer policy framework for ticketing compliance. These recommendations are informing PTV's future revenue protection strategy.
Victorian Equal Opportunity and Human Rights Commission Consultative Committee	This Committee facilitates the discussion of policy initiatives and issues and concerns regarding the administration and implementation of the <i>Equal Opportunity Act 2010</i> , <i>Racial and Religious Tolerance Act 2001</i> and the <i>Charter of Human Rights and Responsibilities Act 2006</i> .	The Committee met once this financial year to discuss journey mapping, train boarding, the 2015 Victorian Charter of Human Rights Review update and assistance animals on public transport.
Customer Feedback Industry Roundtable (CFIR)	This Roundtable provides a forum for customer feedback managers from across the public transport industry to identify, analyse and respond to complaint trends from customers and systemic issues.	The Committee met twice in the first half of 2015–16. Operator feedback this year suggested the format of the Committee be reviewed. Subsequent meetings were held with operators to discuss required changes.
Public Transport Access Committee (PTAC)	This Committee provides independent strategic advice to the Minister for Public Transport and PTV with the aim of creating a public transport system that is accessible to all Victorians. PTAC members have extensive experience and knowledge regarding issues that affect people with a disability or mobility restriction, older people and vulnerable groups.	The Minister for Public Transport has appointed 11 members to the PTAC including an independent PTAC Chair. PTAC Members are appointed as individuals and not as representatives of specific organisations. Formal meetings of the PTAC are held quarterly, with the first to be held in July 2016.

Consultancies and contractors

This section details all consultancies and contractors including:

- > consultants/contractors engaged;
- > services provided;
- > expenditure committed to for each engagement.

Note:

Contractor

A contractor is an individual or organisation that is formally engaged to provide works or services for or on behalf of an entity. This definition does not apply to casual, fixed-term or temporary employees directly employed by the entity.

Consultancy

A consultant is a particular type of contractor that is engaged primarily to perform a discrete task for an entity that facilitates decision making through:

- > provision of expert analysis and advice; and/or
- > development of a written report or other intellectual output.

Future expenditure

Future expenditure is the difference between the total contract value signed off, less expenditure incurred in 2015–16.

Consultants

CONSULTANT NAME	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEE (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
AECOM AUSTRALIA PTY LTD	Alterations from Concept Design – Ballarat West Stabling and Maintenance Facility	12/10/2015	11/12/2015	\$16	\$10	\$6
	Rail Planning Studies – Geelong and Melton	22/06/2015	30/06/2017	\$220	\$0	\$220
	Investigations – High Capacity Metro Trains Project	11/01/2016	31/12/2016	\$120	\$120	\$0
	Planning and Environmental Advisory – High Capacity Metro Trains Depot Project	20/07/2015	31/12/2016	\$221	\$190	\$32
	Planning and Environment Advisory – Mernda Rail Extension Project	1/06/2015	30/11/2015	\$222	\$188	\$35
	Independent Review – Metro Train Boarding	1/07/2015	31/08/2015	\$54	\$28	\$26
	Demand Forecasting for Public Transport	1/07/2014	31/10/2016	\$880	\$751	\$129
	Preliminary Options Report – Wollert Rail Corridor Alignment	30/05/2016	17/06/2016	\$23	\$0	\$23
	Operations Planning – Cranbourne Pakenham Rail Corridor Project	1/04/2014	29/02/2016	\$1,670	\$1,670	\$0
	Concept of Operations Specialist services – Integrated Major Projects	1/09/2015	30/06/2017	\$2,387	\$1,527	\$860
ALLENS	Legal Services – Ticketing Services Retender Project	1/11/2014	31/10/2016	\$3,830	\$3,516	\$313
AMCL PTY LTD	Accreditation Assessment Services – ISO 55001	31/03/2015	31/12/2015	\$242	\$155	\$86
AQUENTA CONSULTING PTY LTD	Cost Planner – Melbourne Rail Link Business Case	30/10/2014	30/06/2015	\$210	\$210	\$0
AQUENTA CONSULTING PTY LTD	Cost Planner – Melbourne Rail Link Business Case	30/10/2014	30/06/2015	\$210	\$210	\$0
	Independent Cost Estimator Services – High Capacity Metro Trains Depot Project/Cranbourne Pakenham Rail Corridor Project	1/06/2015	31/12/2016	\$280	\$270	\$10
	Project Control Management Services	28/05/2015	30/06/2017	\$3,479	\$2,280	\$1,199
ARTLIVEMEDIA PTY LTD	PTV Digital Standards development	13/10/2014	31/12/2014	\$87	\$74	\$13
	Customer Impact Assessment – Network Transformation Project	31/12/2014	31/12/2015	\$34	\$23	\$10

Consultants

CONSULTANT NAME	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEE (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
ARUP PTY LTD	Acoustic Impacts Assessment – Ballarat Corridor Upgrade	22/01/2016	31/03/2016	\$9	\$0	\$9
	Demand Modelling – Cranbourne Pakenham Rail Corridor Project	31/07/2015	30/06/2016	\$80	\$68	\$12
	Preferred Option Design – Mernda Rail Extension	6/07/2015	31/03/2016	\$613	\$568	\$45
AURECON AUSTRAL ASIA PTY LTD	Principal Subject Engineers – Cranbourne Pakenham Rail Corridor Project	1/04/2014	30/09/2015	\$505	\$489	\$16
	Infrastructure and Projects Technical Advisor – Metropolitan Train and Tram franchising	7/12/2015	30/06/2017	\$1,500	\$1,059	\$441
	Technical Advice/HV Induction Assessment – Mernda Rail Extension	27/04/2015	19/06/2015	\$42	\$45	-\$3
	Capital Replacement Program Forecast – Ticketing Services Retender Project	13/07/2015	30/09/2015	\$23	\$23	\$0
BEVINGTON GROUP	PTV Strategic Operating Model implementation	15/11/2014	30/09/2015	\$509	\$504	\$5
	PTV On-Boarding Process improvements	1/05/2015	31/12/2015	\$56	\$56	\$0
CALLUNA CONSULTING PTY LTD	Industry-wide complaints handling procedures	1/07/2015	31/08/2015	\$13	\$12	\$1
CAPGEMINI AUSTRALIA PTY LIMITED	Enterprise Resource Planning – Requirements Gathering and Contract Management System Market Scan	4/01/2015	30/03/2015	\$77	\$76	\$1
D & D TAXATION CONSULTING PTY LTD	Fringe Benefits Tax Advice – Preparation of Australian Tax Office Private Ruling Application	1/01/2015	31/05/2015	\$30	\$31	-\$1
DELOITTE TOUCHE TOHMATSU	Business Case Support – Ballarat Corridor and Regional Rolling Stock	3/02/2016	29/02/2016	\$23	\$18	\$5
	Murray Basin Rail Project – Infrastructure Australia Submission Responses	23/11/2015	27/11/2015	\$12	\$12	\$0
	Business Case Support – Mernda Rail Extension Project	11/08/2015	31/01/2016	\$150	\$150	\$0
	Assessment of Bus Franchising Contract	2/03/2015	15/08/2015	\$226	\$185	\$41
	Technical writing services – Metropolitan Network Strategy Development	17/08/2015	4/09/2015	\$119	\$119	\$0

Consultants

CONSULTANT NAME	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEE (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
DELOITTE TOUCHE TOHMATSU	Economic Analysis services – Murray Basin Rail Project	22/02/2016	4/03/2016	\$17	\$17	\$0
	Commercial and Financial Advisory Services (Whole of Project) – Ticketing Services Retender Project	1/09/2014	30/09/2016	\$3,273	\$3,064	\$209
ERNST & YOUNG	Independent report – Environmental footprint	25/05/2015	10/07/2015	\$55	\$10	-\$10
EVERYTHING INFRASTRUCTURE SERVICES PTY LTD	Commercial and Transaction Advisory services – Rolling Stock and Depot Project	1/05/2015	31/12/2016	\$3,769	\$2,419	\$1,350
	Strategic Infrastructure Assessment	16/05/2016	30/08/2016	\$500	\$52	\$448
GHD PTY LTD	French Island Ferry Services Assessment	31/08/2015	31/10/2015	\$43	\$43	\$0
GRANT THORNTON AUSTRALIA LTD	Forensic Services	20/02/2015	31/12/2015	\$268	\$265	\$3
HALCROW PACIFIC PTY LTD	Independent Safety Assessment	1/04/2015	14/09/2015	\$167	\$167	\$0
	Rolling Stock Technical Advisor – Metropolitan Train and Tram Refranchising Project	21/12/2015	30/06/2017	\$750	\$485	\$265
INDEC PTY LTD	Technical Advisory Services – High Capacity Metro Train Project	1/05/2015	31/12/2016	\$8,731	\$7,759	\$972
INTERFLEET TECHNOLOGY PTY LTD	Performance of Service Package – Regional Rail Link	30/07/2015	30/09/2015	\$25	\$25	\$0
JACOBS GROUP (AUSTRALIA) PTY LTD	Clicsim Modelling – Cranbourne Pakenham Rail Corridor Project	26/08/2015	31/10/2015	\$50	\$26	\$24
	Rail Planning Studies for Melbourne Airport and Fishermans Bend	22/06/2015	31/12/2016	\$231	\$30	\$201
	Stakeholder Engagement Support	16/06/2015	14/08/2015	\$22	\$17	\$5
KNIGHT FINANCE PTY LTD	Financial Specialist Services – Rolling Stock and Depot Project	1/05/2015	31/12/2016	\$713	\$410	\$303
KPMG	PTV Procurement Framework finalisation	25/11/2015	31/12/2015	\$50	\$49	\$1
KPMG AUSTRALIA	Review and Advice – Public Transport Contractual Commitments and Funding	17/08/2015	17/08/2015	\$135	\$135	\$0
MAINROBIN PTY LTD	Technical Advisory Services – Smartcard Ticketing	5/01/2015	30/06/2016	\$509	\$365	\$144

Consultants

CONSULTANT NAME	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEE (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
NICTA (NATIONAL ICT AUSTRALIA)	Project Support – Data Analytics Platform	19/01/2015	22/07/2015	\$83	\$84	-\$1
NORTHBROOKE CONSULTING GROUP PTY LTD	Commercial Advisory Services – Rolling Stock and Depot Project	1/05/2015	31/12/2016	\$825	\$504	\$322
OPUS INTERNATIONAL CONSULTANTS (AUSTRALIA)	Supplementary Project Development – Dandenong to Cranbourne Duplication	7/09/2015	31/01/2016	\$88	\$65	\$23
PARSONS BRINCKERHOFF AUSTRALIA PTY LTD	System Engineering Team – Integrated Major Projects	30/06/2015	30/06/2017	\$1,407	\$1,407	\$0
	Track Amplification Works – Ballarat Corridor	24/08/2015	20/11/2015	\$105	\$98	\$6
	Operational Readiness and Assurance – Network Transformation Program	21/09/2015	31/12/2015	\$164	\$58	\$106
	Project Technical Advisor Team – Integrated Major Projects	30/07/2015	30/06/2017	\$3,284	\$3,284	\$0
	Rail Operations and Transport Planning Advice	22/06/2015	31/07/2015	\$25	\$25	\$0
PORTLAND GROUP PTY LTD	Bus Infrastructure Sourcing	30/03/2015	30/04/2015	\$38	\$38	\$0
PRICEWATERHOUSECOOPERS	Commercial and Financial Advisory Services – Cranbourne Pakenham Rail Corridor Project	18/08/2015	31/12/2016	\$4,743	\$4,086	\$657
	Project Assurance – Ticketing Services Retender Project	10/09/2014	30/06/2017	\$372	\$240	\$132
	Review – Fare Policy Changes	28/12/2015	15/06/2016	\$306	\$187	\$119
RAYLINK CONSULTING	Concept of Operations – Ballarat Corridor	2/09/2015	30/10/2015	\$70	\$70	\$0
	VLine Fleet Deployment Plan	19/08/2015	9/10/2015	\$38	\$38	\$0
RED ROCK CONSULTING	Development and Support – Enterprise Project Portfolio Management System	2/02/2015	28/01/2018	\$1,707	\$1,486	\$221
SECURITY INFRASTRUCTURE SOLUTIONS PTY LTD	Audit Services – Public Transport Infrastructure Control System Security	23/11/2015	29/04/2016	\$88	\$88	\$0
SENVERSA PTY LTD	Soil Testing – Doncaster and Fitzroy North Bus Depots	6/05/2016	23/12/2016	\$32	\$29	\$3
	Environmental Clean Up Review – Doncaster and Fitzroy North Bus Depots	23/03/2015	30/06/2015	\$136	\$133	\$3

Consultants

CONSULTANT NAME	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEE (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
SGS ECONOMICS AND PLANNING PTY LTD	Independent Assessment – Economic Impact of Public Transport Disruptions – Phase 1	24/09/2015	11/10/2015	\$5	\$5	\$0
	Independent Assessment – Economic Impact of Public Transport Disruptions – Phase 2	28/09/2015	30/09/2015	\$19	\$19	\$0
SYMBOLIX PTY LTD	Data Analytics – Market Insights Unit	5/02/2016	30/06/2016	\$37	\$24	\$12
THE FACULTY MANAGEMENT CONSULTANTS PTY LTD	PTV Procurement Policy and Procurement Reform Framework finalisation	16/02/2015	22/05/2015	\$73	\$74	-\$1
THE UNIVERSITY OF MELBOURNE	Literature Review – Community Stations Project	12/04/2016	1/07/2016	\$108	\$0	\$108
TRANSDEV MELBOURNE PTY LTD	Consultancy Services Agreement – Doncaster and Fitzroy North Bus Depot Upgrades	14/10/2015	16/12/2015	\$295	\$279	\$16
TURNER AND TOWNSEND	Business Case and Independent Cost Estimate Review – Melbourne Underground Rail Loop Stage 2	27/01/2016	15/02/2016	\$12	\$0	\$12
	Independent Cost Review – Melbourne Underground Rail Loop Stage 2	27/01/2016	16/05/2016	\$13	\$13	\$0
VEITCH LISTER CONSULTING PTY LTD	Zenith Demand Forecasting – Melbourne Rail Link	16/07/2014	30/06/2016	\$373	\$406	-\$33
WTP AUSTRALIA PTY LTD	Business Case Cost Estimator – Ballarat Corridor Upgrade	19/01/2016	29/01/2016	\$14	\$14	\$0
	Independent Estimator – Mernda Rail Extension Project	3/09/2015	30/10/2015	\$14	\$14	\$0
TOTAL				\$51,740	\$42,530	\$9,155

Contractors

CONTRACTORS	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEES (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
ADVISIAN PTY LTD	Contractor Support	13/07/2015	12/10/2015	\$64	\$57	\$7
	Technical Writer – Mernda Rail Extension	11/08/2015	30/04/2016	\$239	\$210	\$28
	Preliminary Business Case completion	4/11/2015	31/01/2016	\$11	\$11	\$0
ARUP PTY LTD	Project Manager – Integrated Major Projects	11/03/2015	31/10/2015	\$208	\$208	\$0
CLICKS RECRUIT (AUSTRALIA) PTY LTD	Project Support Officer	8/07/2015	4/09/2015	\$64	\$18	\$45
	Project Administrator	13/11/2015	15/01/2016	\$7	\$13	-\$6
	Train Control System Specialist	20/06/2016	31/08/2016	\$63	\$0	\$63
	Infrastructure Project Manager	25/06/2015	24/12/2015	\$107	\$102	\$5
	Technical Writer – Ticketing Services Retender Project	2/07/2014	1/10/2015	\$225	\$225	\$0
	Staffing Services Panel – Clicks Recruit	1/07/2011	31/12/2018	\$909	\$74	\$835
DIXON APPOINTMENTS PTY LTD	Whole of Victorian Government (WoVG) Staffing Services Panel – Dixon Appointments	1/01/2016	31/12/2018	\$909	\$15	\$894
FIRST INTERNATIONAL MANAGEMENT PTY LTD	Director – Major Projects	27/04/2015	26/04/2017	\$1,220	\$678	\$542
HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD	Project Administrator	13/11/2015	29/02/2016	\$14	\$14	\$0
	Project Support Officer	14/12/2015	14/03/2016	\$45	\$45	\$0
	Project Manager	6/03/2016	6/07/2016	\$55	\$32	\$23
	Commercial Lead, Metropolitan Bus Procurement Project	1/06/2015	30/06/2017	\$800	\$406	\$394
	Engagement of Electronic Workflow Analyst	15/02/2016	15/08/2016	\$76	\$33	\$43
	Legal Workstream Lead – Ticketing Services Retender Project	20/04/2015	30/06/2016	\$517	\$486	\$31
	Development Specialist – Metropolitan Rail Network	14/12/2015	18/07/2016	\$105	\$86	\$19
	Project Manager – Network Product Development	17/11/2015	31/05/2016	\$110	\$68	\$42
	Project Officer – Network Product Development	29/01/2016	29/07/2016	\$26	\$23	\$3
	Change Lead – Network Service Changes	25/08/2014	23/11/2015	\$358	\$336	\$22
	Tram Stop Precinct Planner	9/05/2016	15/05/2016	\$6	\$6	\$1

Contractors

CONTRACTORS	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEES (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD	Ministerial Correspondence staff	22/04/2015	31/10/2015	\$115	\$103	\$12
	Project Support Officer	6/07/2015	31/03/2017	\$312	\$171	\$141
	Senior Project Officer – Network Product Development	8/07/2015	1/07/2016	\$203	\$146	\$57
	Project and Business Support Officer	26/06/2015	31/12/2015	\$41	\$37	\$5
	Project Management – School Bus Reform	25/03/2014	30/11/2015	\$536	\$484	\$52
	Project Management – Workflow Tool	11/05/2015	31/07/2015	\$108	\$105	\$2
	Project Manager – Network Transformation Program	24/09/2014	19/02/2016	\$270	\$268	\$2
	Project Manager – Business Case preparation	2/06/2014	31/12/2015	\$215	\$209	\$6
	Project Manager – Regional Network Development Plan (RNDF)	11/06/2015	13/11/2015	\$64	\$63	\$0
	Project Support Officer – Network Transformation Program	11/05/2015	13/11/2015	\$106	\$83	\$23
	Senior Financial Accountant	13/11/2015	18/12/2015	\$22	\$14	\$8
	Finance Officer	9/11/2015	14/12/2015	\$12	\$9	\$3
	Receptionist	7/07/2016	29/07/2016	\$5	\$0	\$5
HOBAN RECRUITMENT	Records and Document Services Officer	18/05/2016	18/11/2016	\$45	\$5	\$40
	Communications Adviser	10/06/2015	31/01/2016	\$137	\$110	\$27
	Document Management Specialist	17/08/2015	11/12/2015	\$50	\$47	\$3
	Whole of Victorian Government (WoVG) Staffing Services Panel – Hays Specialist Recruitment	1/07/2011	31/12/2018	\$2,708	\$1,316	\$1,392
	Senior Procurement Specialist	23/03/2015	30/04/2016	\$258	\$235	\$23
HOBAN RECRUITMENT	Customer Service Officers	22/12/2015	31/01/2016	\$22	\$15	\$7
	Survey Operations – Heads of Agreement	1/08/2013	31/12/2015	\$2,900	\$2,741	\$159
	Whole of Victorian Government (WoVG) Staffing Services Panel – Hoban Recruitment	1/07/2011	31/12/2015	\$0	\$113	\$0

Contractors

CONTRACTORS	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEES (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
HUDSON GLOBAL RESOURCES	Spatial Information Coordinator	4/01/2016	4/07/2016	\$106	\$4	\$103
	Senior Continuity Analyst	1/06/2015	4/03/2016	\$136	\$118	\$18
	Whole of Victorian Government (WoVG) Staffing Services Panel – Hudson Appointments	24/05/2016	19/08/2016	\$25	\$3	\$21
	Whole of Victorian Government (WoVG) Staffing Services Panel – Hudson Global Resources	1/07/2011	31/12/2015	\$1,000	\$65	\$935
JIGSAW SEARCH (VIC) PTY LTD	Senior Procurement Specialist	16/03/2015	31/12/2015	\$12	\$12	\$0
P&E GROUP PTY LTD	Program Manager – Timetable Change	1/07/2014	12/08/2016	\$640	\$427	\$214
	Customer Readiness Coordinator	28/08/2015	29/02/2016	\$76	\$76	\$0
RANDSTAD PTY LTD	Senior Project Manager – Integrated Major Projects	4/05/2015	20/05/2016	\$267	\$266	\$1
	Senior Project Manager – Mernda Rail Extension	1/07/2011	30/06/2016	\$217	\$208	\$9
	Senior Project Management Services	1/08/2015	31/01/2016	\$287	\$191	\$96
	Senior Procurement Specialist	8/06/2015	28/02/2016	\$160	\$81	\$79
SCOTT LISTER PTY LTD	Whole of Victorian Government (WoVG) Staffing Services Panel – Randstad Pty Limited	1/07/2011	31/12/2015	\$909	\$152	\$757
	Technical Advisory Team – Integrated Major Projects	30/07/2015	30/06/2017	\$1,600	\$1,600	\$0
ARTLIVEMEDIA PTY LTD	Customer Information and Digital Channel Manager	11/03/2015	31/03/2015	\$60	\$78	-\$18
AURECON AUSTRALASIA PTY LTD	Project Technical Advisory Team – Integrated Major Projects	28/01/2016	30/06/2017	\$295	\$295	\$0
CLICKS IT RECRUIT (AUSTRALIA) PTY LTD	Train Control System Specialist	20/06/2016	31/08/2016	\$63	\$0	\$63
	Probity Advisor Services – Metropolitan Train and Tram Refranchising Project	5/10/2015	4/10/2017	\$23	\$1	\$22
O'CONNOR MARSDEN & ASSOCIATES	Probity Advisor – Metropolitan Train and Tram Refranchising Project	20/04/2015	31/10/2015	\$6	\$0	\$6
	Probity Advisory Services – Major Projects	11/05/2015	31/12/2016	\$222	\$144	\$78

Contractors

CONTRACTORS	DESCRIPTION	START DATE	END DATE	TOTAL APPROVED PROJECT FEES (EXCLUDING GST)	EXPENDITURE 2015-16 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
				\$'000	\$'000	\$'000
O'CONNORMARSDEN & ASSOCIATES	Probity Practitioner Services – Metropolitan Bus Procurement Project	12/10/2015	29/02/2016	\$4	\$4	\$0
	Probity Auditing Services – Ticketing Services Retender	21/07/2014	30/12/2016	\$22	\$22	\$0
OPUS INTERNATIONAL CONSULTANTS (AUSTRALIA)	ICT Technical Advisor – Metropolitan Train and Tram Refranchising Project	1/11/2015	30/06/2017	\$750	\$351	\$399
PARADIGM ADVISORY PTY LTD	Commercial and Financial Lead Services – Rolling Stock and Depot Project	1/05/2015	31/12/2016	\$607	\$397	\$210
TOXTETH PARTNERS	Provision of Project Director Services – Rolling Stock and Depot Project	1/05/2015	30/06/2017	\$1,638	\$522	\$1,116
TOTAL				\$23,389	\$14,436	\$9,066

Please note data for Contractors has been reported on the basis of last year published contractors.